

Video Visits / 视频门诊

Welcome! Video visits are an easy and convenient way to have a visit with your provider by video chat using a mobile device / 欢迎！视频门诊是使用移动设备通过视频聊天方式看诊的方法。

What Do I Need? / 我需要什么？

Just a mobile device (iPhone, iPad, Android phone, or Android tablet) and a video visit made by our schedulers. / 您需要移动设备 (iPhone, iPad, Android 手机或平板电脑) 和我们文员提供的远程医疗预约。

How Do I Do This? / 我该如何预约？

It's easy! First, call your provider's office or the main line at [212-305-8555](tel:212-305-8555) and ask to have a video visit appointment scheduled. Then, just follow these 3 steps: / 很简单！首先，请致电您的医生办公室或科室总机 212-305-8555，要求安排视频访问。然后，只需遵循以下 3 个步骤：

1. Sign up for Connect / 注册 Connect

- If you do not have an email to set up a Connect account, that's OK, skip to step #2. / 如果您没有电子邮件来设置 Connect 帐户，没关系，请跳至步骤 2.
- Open email from donotreply@myconnectny.org (link sends e-mail) / 打开 donotreply@myconnectny.org 寄送的电子邮件.
- Follow account set-up instructions / 遵循帐户设置步骤说明
- Click Sign-In / 单击 “Sign-in.” (登陆)
- Review and Accept Terms and Conditions / 阅读并接受 “Terms and Conditions” (各项条件)

2. Download and Setup the MyChart App/ 下载并设置 MyChart 手机程序

- Download the MyChart app in the App Store (iPhone) or Google Play (Android) /从 App Store (iPhone) 或 Google Play (Android) 下载 MyChart 程序.



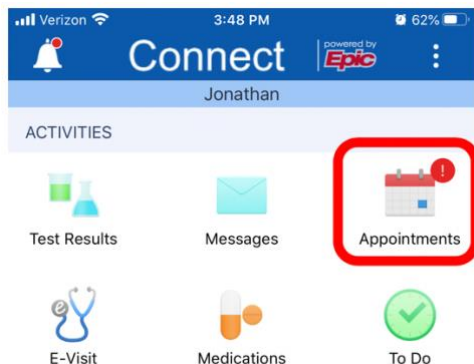
- For organization, search for "Columbia" and choose "Columbia University Irving Medical Center" / 在 “organization/机构”这一栏，搜索 “Columbia /哥伦比亚” 然后选择 “Columbia University Irving Medical Center /哥伦比亚大学欧文医学中心.”



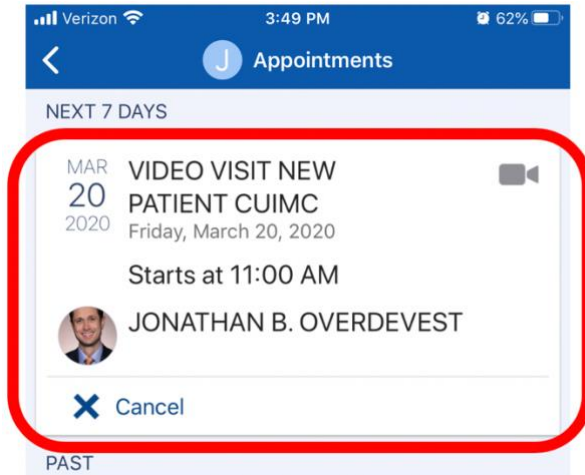
- Sign in with your Connect account. If you do not have a Connect account, click "Sign Up Now" and follow the instructions / 登陆您的 Connect 帐户。如果您没有 Connect 帐户，请单击 “Sign Up Now /现在注册”，然后按照说明操作。

3. Start Video Visit at the Scheduled Time / 在预定时间开始视频门诊

- Open your MyChart app. / 打开您的 MyChart 应用.
- Sign in with your Connect account. If needed, go back to step #2 to make sure the app is setup / 使用您的 Connect 帐户登录。如果需要，请返回步骤 2，以确保已安装该应用程序
- Click "Appointments" (Do not click the stethoscope "E-Visit" icon) / 单击 “Appointments/预约”（请勿单击听诊器的 “E-Visit/电子看诊” 图标）.



- Click on the appropriate Video Visit appointment / 单击适当的视频医疗预约 (“Video Visit/视频看诊”).



- Review and accept terms and conditions under eCheck-in / 在 “eCheck-in / 电子报到” 下查看并接受条款和条件.
- Once green, click the "Begin Visit" button at the bottom of your screen. / 变成绿色后，点击屏幕底部的 “Begin Visit / 开始访问” 按钮.

Friendly Tips / 温馨提示

- Make sure you are in a quiet, well-lit room with a strong internet signal / 请确保您在一个安静，光线充足，并有稳定互联网信号的房间里.
- Make sure you are using the latest version of the app on your phone or tablet / 请确保您的手机或平板电脑上加载了最新版本的程序.
- You, or your physician, can start the video visit up to 15 minutes prior to the scheduled time / 您或您的医生最多可以在预定时间之前 15 分钟开始视频.
- If you minimize the app during your visit, the camera will pause but the microphone will still be on / 如果您在访问期间最小化应用程序，相机将暂停但麦克风仍会工作.
- If your connection gets lost, you can restart the video visit by following the steps listed above / 如果连接断开，可以按照上述步骤重新开始视频门诊

Questions? / 您有问题吗?

For technical support, contact Connect Technical Support at [646-962-4200](tel:646-962-4200). / 技术支持，请致电 646-962-4200 联系 Connect 技术支持.

Need to Change Your Appointment? / 您需要改签预约?

To change your appointment, please contact your provider's office or call the otolaryngology department's main line at [212-305-8555](tel:212-305-8555). / 如果您需要改签预约, 请联系您的医生办公室, 或拨打耳鼻喉科总机 212-305-8555。